

IMPORTANT NOTICE

Water Meter Replacement Notice – Action Required

The **Town of Jerusalem** has partnered with **Keystone Utility Systems** to install new residential AND industrial / commercial water meters as part of a system-wide upgrade.

This project has been authorized by the Town of Jerusalem and will be completed **at no cost to you**.

What to Expect:

- **Temporary water service interruption** during the installation
- **Installation time:** Approximately 15–30 minutes
- **Adult required:** A person 18 years or older must be present
- **Indoor access required:** Our technician will need access to your indoor water meter

Phone (toll free number): 877-587-2279, weekdays from 8am-6pm

Email: office@keystoneutilities.com

Website: <http://www.keystoneutilities.com/schedule/>

QR Code: Scan QR code to schedule



Keystone Utility Systems has a 24-hour appointment scheduling service with AI technology used to answer after-hours calls. If you call afterhours and prefer to speak to a human to schedule or answer questions, please leave a message with the best contact number and you will receive a call back the following business day during office hours.

If you choose to send an email or schedule through our website, please provide several scheduling options along with a phone number. If needed, our project staff will reach out to you at your convenience.

Thank you for your prompt response,

Town of Jerusalem Water Authority and Keystone Utility Systems

Schedule Appointment

Book an Appointment

Your Water Utility:  

Full Account Name: 

Account Number: 

FIND MY ACCOUNT

● Identification

○ Confirm Address

○ Contact Info

○ Choose Time

Appointment at: Monday, July 27, 2026 10:00 AM (US/Eastern)

Your Name:

Address for this appointment:

Your Email Address:

Your Phone Number:

Notes:

CANCEL APPOINTMENT